



Advancing LGBT Patient-Centered Care: Strategies to Create an Inclusive Environment

Join us for a Webinar on October 11



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Recently there has been increased awareness of and attention to health care needs of the Lesbian, Gay, Bisexual, and Transgender population.

- The Institute of Medicine released its report *The Health of Lesbian, Gay, Bisexual, and Transgender People: Building a Foundation for Better Understanding* in May 2011,
- The Centers for Medicare and Medicaid Services (CMS) have issued guidance for complying with inclusive patient visitation and decision-making conditions of participation, and
- The Joint Commission has approved new accreditation standards that specifically prohibit discrimination inclusive of sexual orientation, gender identity and expression, and will be releasing a Field Guide for LGBT Healthcare later this year.

What do these new regulations and accreditation requirements mean? Why have the Institute of Medicine and The Joint Commission taken an interest in LGBT health and health care? And most importantly, what can my institution do to make sure that we are providing the highest quality care to our LGBT patients and families?

This webinar will share information about how your organization can become more sensitized to the needs of LGBT patients and families as part of your overall quality improvement strategy. Our speakers will share information on how to make the case for supporting LGBT Health Equity; Strategies for integrating LGBT health equity into your organization's current systems for promoting quality; and Resources to evaluate your organization's readiness to create an inclusive environment.

Session goals:

- 1.) Identify LGBT health care disparities;
- 2.) Identify legal, regulatory, and quality supports for LGBT health equity;
- 3.) Identify and understand how to use tools and strategies to help create a welcoming environment and support high quality care for LGBT patients and families.

Featured Speakers

Amy Wilson-Stronks (Independent Advocate, Consultant, and Researcher) and Tom Sullivan (Deputy Director, Family Project, Human Rights Campaign)

Title: *Advancing LGBT Patient-Centered Care: Strategies to Create an Inclusive Environment*

Date: Tuesday, October 11, 2011

Time: 12:00 PM - 1:00 PM EDT